

Practical Information A – Z

A

Abstracts

Abstracts of all oral/poster presentations are available on USB flash disc that is being distributed during registration.

Accommodation

In case you need any help with accommodation, please contact hotelsevices@mecc.nl or call +31 43 3838361.

Airport

Maastricht is served by five airports. The closest one is Maastricht/Aachen airport.

Maastricht/Aachen Airport

<http://www.maa.nl/en/>

Maastricht Aachen Airport can be reached with Veolia route 59 Maastricht-Sittard and vice versa. This bus stops at the Dutch Railway (NS) stations in Maastricht, Sittard and Beek-Elsloo.

Planning journey is possible via: www.9292.nl.

Amsterdam Airport Schiphol

<http://www.schiphol.nl/>

Schiphol train station is situated directly below the airport. The approximate journey time duration from Amsterdam to Maastricht by train is 2:45hours.

The ticket machines are located near the platforms at Schiphol Plaza. Tickets (for domestic and international travel) are also available from the Ticket and Service desks, which are situated close to the red/white-checked cube at Schiphol Plaza. Staff at the desk will also be able to provide you with train departure information and general information on travelling by train in Holland.

You travel by checking in and out at the train station before and after your journey.

For more information please check the NS website: www.ns.nl/en.

Brussels Airport

<http://www.brusselsairport.be/en/>

The airport train station is located below the terminal (basement level-1). The name of this station is „Brussels Airport – Zaventem“.

To find the best connection for you visit the page: <http://www.belgianrail.be/en/>.

It usually takes 2 train changes to get to Maastricht. The journey should not exceed 2 hours in duration.

Düsseldorf Airport

<https://www.dus.com/en>

Use bus and train for convenient access to and from the Airport and get quickly and easily into central Düsseldorf. Whether you arrive at the Airport via the airport rail station using the SkyTrain, one of the many bus stops at the Airport or from the city center, all areas of the airport are easy to reach with public transport.

To get to Maastricht use the Deutsche Bahn to Aachen and transfer there for bus.

For more information on connections and maps of the bus stations visit: <http://www.mobility-euregio.com/?L=1>.

Köln/Bonn Airport

<https://www.koeln-bonn-airport.de/index.php?id=1&L=1>

The train connection via Köln and Aachen is possible. For the best connection visit <http://www.mobility-euregio.com/?L=1>.

Your departing station is Köln/Bonn Flughafen Bf.

Arrival by Public Transport

Maastricht has a sophisticated train and bus transportation system. For more information about Maastricht public transportation visit <http://www.maastrichtbereikbaar.nl/en/public-transport>.

ATM

The nearest ATM is located in the exhibition center of MECC:

B

Badges

Along with your registration, you will receive your name badge, which must be worn when attending all sessions and official conference programme.

Participants without a badge will not be allowed to enter sessions.

Bursary

Registration and other matters regarding bursary are being handled at Bursary Desk (Registration Area).

C

Certificate of Attendance

All registered delegates present at the conference are entitled to receive a Certificate of Attendance. Certificates will be emailed after the conference.

Climate

Maastricht features the same climate as most of the Netherlands, however, due to its more inland location in between hills, summers tend to be warmer and winters a bit colder, although the difference is only remarkable at a few days a year. Average temperature for September:

Average High is 19°C (66 F) and Average low is 10,5°C (51 F), regular showers occur.

Cloakroom

A cloakroom is located on the - 1 floor. Please note that it is unattended.

Conference Language

The conference language is English. No simultaneous translation is provided.

Currency/Exchange

The Dutch currency is euro (EUR).

Exchange offices are located all around the city centre (banks (ING, Rabobank), post offices).

D

Disclaimer

The Conference Organisers have taken all reasonable care in making arrangements for the conference, including accommodation and social events. In the event of unforeseen disruptions, neither EES and C-IN the Conference Organiser nor their agents can be held responsible for any losses or damages incurred by delegates. The programme is accurate at the time of printing, but organisers reserve the right to alter the programme if and when deemed necessary. The Conference Organisers act as agents only in securing hotels, transport and travel services and shall in no event be liable for acts or omissions in the event of injury, damage, loss, accident, delay or irregularity of any kind whatsoever during arrangements organised through contractors or by the employees of such contractors. Hotel and transportation services are subject to the terms and conditions under which they are offered to the general public. Delegates should make their own arrangements with respect to personal insurance. The Conference Organisers reserve the right to make changes as and when deemed necessary without prior notice to the parties concerned. All disputes are subject to resolution under Dutch law.

Doctor / First Aid / Pharmacy

azM/Maastricht UMC+ is located across the street from the conference venue.

azM/Maastricht UMC+

P. Debyelaan 25

6229 HX Maastricht

General Hospital number: 0031-43-387 6543

Emergencies: 0031-43-387 67 00

E-mail: Info.Patientenvoorlichting@mumc.nl

Web: <https://www.mumc.nl/>

azM/Maastricht offers open visitation between 07:00 AM and 08:00 PM

E

Emergency Call

| | |
|------------------------|--------------|
| General emergency | 112 |
| Police (non-emergency) | 0900-8844 |
| Medical Service | 0900-5032042 |

Exhibitors

Exhibition is located on the ground floor next to Registration Area.

Electricity

In the Netherlands (Holland) the standard voltage is 230 V. The standard frequency is 50 Hz. The power sockets that are used are of type C / F. A transformer is necessary for your electrical and electronic equipment if using different voltage (i.e. USA, Canada).

Evaluation Forms

To assist in the continual improvement of the conference, please take the time to complete the Conference Evaluation Form. More information in the Evaluation Corner.

F

Food and Beverages

Coffee-breaks (included in the registration fees) and lunches (if purchased while registering) will be served on the ground floor (Registration & Exhibition area).

G

GSM Operators

The largest GSM Operators in the Netherlands are KPN, Vodafone, Telfort and T-Mobile.

I

Information Desk

The Information Desk is a part of Registration Area. It is located on the ground floor. Our staff will be happy to assist you.

Insurance and Liability

The Conference Organizers will accept no liability for personal injuries sustained by or for loss or damage to property belonging to conference participants, accompanying persons either during or as a result of the conference or during all tours and events. Upon registration participants accept this proviso. Participants are strongly advised to seek insurance coverage for health and accident, lost luggage and trip cancellation.

Internet

There is free Wi-Fi internet connection available in the Registration & Exhibition Area. Network name: EES_2016_CONFERENCE, password: ees2016conference. Please note the number of concurrent connections is limited.

L

List of Participants

All registered delegates present at the EES 2016 will receive list of participants via email after the conference.

Lost & Found

A lost and found service is available at the information desk at the registration. In case your credit card gets lost or stolen, call one of the following services to take care of it:

| | |
|----------------------|---------------|
| Visa | 0800-022-3110 |
| American Express | 205048000 |
| Master Card/Eurocard | 0800-022-5821 |

M

Maastricht

Maastricht is the capital city of the Dutch province of Limburg. It is located on both sides of the Meuse river (Dutch: Maas), at the point where the Jeker joins it.

This city of 120.000 inhabitants is very close to international cities such as Aachen, Düsseldorf, Liège, Brussels and Antwerp. Maastricht stood at the cradle of the European Union in 1992 at the time of the signing of the Maastricht Treaty - the treaty on European Union.

For more information, please visit following pages:

<http://www.maastrichtportal.nl/>

<https://www.gemeentemaastricht.nl>

<http://www.holland.com/global/tourism/destinations/maastricht-1.htm>

Mobile Phones

Participants are kindly requested to keep their mobile phones turned off/muted in all meeting rooms while sessions are being held.

P

Parking

Cars can be parked in the MECC car park P5 or P4. You can buy a parking ticket in the central hall from the congress centre. A ticket costs € 10,00 per day.

Population

The population of Maastricht is slightly over 120.000 inhabitants. Counting the metropolitan area of the city the population increases to a little over than 180.000 people.

Posters

The Poster Area is placed on the -1st floor. For more information about Poster Sessions please check respective pages in this Programme Book.

Presentations – Speaker´s Preview Room

Please hand in your presentations to the technician in the 2.12 Ganges room on the 1st floor. Please make sure to hand in your presentation at least 2 hours prior to the start of your assigned session. Our staff will be happy to assist you during following opening hours:

| | |
|-------------------------|-------------|
| Tuesday, September 27 | 13:00–18:00 |
| Wednesday, September 28 | 08:00–18:00 |
| Thursday, September 29 | 08:00–18:00 |
| Monday, September 30 | 08:00–14:30 |

Programme Changes

The Conference Organizers cannot assume liability for any changes in the programme due to external or unforeseen circumstances.

R

Registration Opening Hours

Registration packs can be picked up by registered delegates during the following opening hours:

| | |
|-------------------------|-------------|
| Monday, September 26 | 08:00–17:00 |
| Tuesday, September 27 | 08:00–17:00 |
| Wednesday, September 28 | 08:00–18:00 |
| Thursday, September 29 | 08:00–18:00 |
| Monday, September 30 | 08:00–16:00 |

Registration Desk

The Registration Desk is located on the ground floor. Tel.: +420 727 803 212

Conference fee includes:

- Admission to all Programme Sessions, Exhibition and Poster Area
- Conference Bag including: Final Programme, Abstract Book (USB flash stick)
- Name badge and vouchers
- Coffee-breaks
- Admission to Welcome Reception
- Lunches (if not registered for the fee lunch excluded)
- Free Wi-Fi internet connection

Restaurants – Dutch Cuisine

Traditionally, Dutch cuisine is simple and straightforward, with many vegetables and little meat; breakfast and lunch are typically

bread with toppings while dinner is meat and potatoes, supplemented with seasonal vegetables. The Dutch diet was relatively high in carbohydrates and fat, reflecting the dietary need of the laborers whose culture molded the country, and contains many dairy products. Without many refinements, it is best described as rustic, though many holidays are still celebrated with special foods. In the course of the twentieth century this diet changed and became much more cosmopolitan, with most international cuisines being represented in the major cities.

Safety

Maastricht is a very safe and a fairly quiet place. As in any bigger city, beware of pickpockets. The only announcement about safety that has to be mentioned is the strong culture of cycling that the Netherlands is famous for. For people from countries where cycling is not so usual it might be hard to pay attention to passing cyclists and some traffic collisions may occur. We would advise everyone to stay aware of their surroundings and carefully observe their lefts and rights when crossing the streets as bicycles are not as loud as cars when passing by.

Shopping

Markets

Open air markets are a favorite way of shopping in Netherlands. Maastricht is a place of several markets. The most famous market is located at the Markt square. It is set up every Wednesday and Friday and you can buy all sort of goods there such as plants, flowers, clothes, cosmetics, fresh food, etc.

Maastricht's well planned streets are perfect to accommodate many small shops. The variety offers all kinds of styles within the whole price range. Most shops are located around the main square of the city- Vrijthof. Exclusive and unique designs can be found in the Stokstraatkwartier quarter.

In the times of rain there are some places to go shopping too. Department stores of Maastricht: Mosae Forum (between Markt and Maasboulevard), De Bojenkorf (Achter het Vleeschhuis 26) and Entre Deux (between Vrijthof and Markt)

Smoking Policy

The Netherlands has national "smoke-free" legislation covering all public indoor areas. No smoking is allowed in any indoor place.

T

Taxi

Taxi price from the city center to MECC Conference center should not exceed 20€. There are several services providing car lifts.

Tax Refund

If you are a resident from outside the EU, you are entitled to claim your taxes back when shopping in the Netherlands. There is a tax refund office at Amsterdam airport. Keep your receipts and request gift stores about taxes back. In particular the souvenir stores will be able to assist you.

Time Difference

The time in the whole Netherlands is UTC+2:00 in the summertime (the end of the summertime- in the subject of time change- is the last Sunday of October). Overall the time zone is called Central European Time (+1), also known as CET (+1).

Tipping

By law, the service charge for dining at restaurants is included in the price of the meal. If you feel the service was exceptional, you can leave a tip (10%) in addition to the price on the bill. In bars and cafes, it is usual to round up or leave some small change.

Transportation in Maastricht

The main and best connection to MECC conference center is by train. MECC Maastricht is a 5 minute walk from Maastricht-Randwyck station and a stone's throw from Maastricht Central station. Every 15 minutes a train from Maastricht Central station arrives to Maastricht Randwyck at the approximate cost of 2,20€. There is also a tram and bus service in the city. For more information and also for finding your best connection visit the web for Public transport in Maastricht: <http://www.maastrichtbereikbaar.nl/en/homepage>

V

VAT

The tax is levied on the sale price and the general rate is 21%. A lower rate of 6% applies for certain goods and services, such as food products, books, medicines, art, antiques, entry to museums, zoos, theatres and sports.

Venue

The 12th EES Biennial Conference is being held in MECC: Maastricht Exhibition & Conference Centre.

Address: Forum 100, 6229 GV Maastricht

Telephone: +31 (0)43 38 38 383

Email: info@mecc.nl